

GET INVOLVED

Bulletin – Autumn 2016

Hi, it's been a very busy time for the Get Involved Team, since our last bulletin in April 2016 we have had the Residents' Conference, a summer of community programmes, new Resident Involvement groups and new additions to the team. As a result, we've made a few changes to our bulletin and we will now be bringing you quarterly updates on Community Engagement, Inclusion and Resident Involvement matters. In addition to the quarterly Get Involved bulletin a new 'e-bulletin' will be circulated monthly with bite size updates.

If anything catches your eye, or you would like to find out more information please feel free to contact Get Involved on **020 8753 6652** or email tony.rodriquez@lbhf.gov.uk

Meet the Resident Involvement Team

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|---|---|--|---|
| Daniel Miller Resident Involvement Manager T: 020 8753 6996 M: 07768 541 955 E: Daniel.Miller@lbhf.gov.uk |  | Sianline Crawford Support Officer T: 020 8753 4241 E: Sianline.Crawford@lbhf.gov.uk |  |
| Michelle Samuel Community Engagement Officer South/Fulham T: 020 8753 2305 M: 07881 513 091 E: Michelle.Samuel@lbhf.gov.uk |  | Colette Prior Resident Involvement & Governance Officer T: 020 8753 6652 E: Colette.Prior@lbhf.gov.uk |  |
| Dami Segun Community Engagement Officer North/Hammersmith T: 020 8753 2667 E: Dami.Segun@lbhf.gov.uk |  | Kim Shearer Community Facilities Officer T: 020 8753 6652 E: Kim.Shearer@lbhf.gov.uk |  |
| Tony Rodriguez Inclusion Officer T: 020 8753 2951 M: 07799 656 448 E: Tony.Rodriguez@lbhf.gov.uk |  | | |

A huge welcome to Colette Prior and Kim Shearer who joined the Resident Involvement Team in June 2016 and July, respectively. I know a number of residents are already busy working with both Colette and Kim on a number of projects.

News & Updates

Residents Conference

Saturday 18th June

The Hammersmith & Fulham Residents' Conference took place at the Hammersmith Novotel Hotel. The event was organised by a resident and officer planning group.



The theme for the conference was 'Our Homes, Our Future' and featured a series of workshops that focused on: The Future of Housing in Hammersmith & Fulham, Better Services, and Better Communities. There were also guest speakers, a host of information stalls and a question and answer session that focused on the proposed Stock Transfer of council housing.



The Residents Conference provided us all with the opportunity to meet and share information with over 400 residents. A big thank you to, Mitie, Pinnacle, Quadron, and Conway who sponsored the event and to all the residents who attended and made it such a successful day.

We would also like to thank the following organisations for contributing to the event: Mitie, Pinnacle, Quadron, Conway, Eventim Apollo, Fulham FC, Ray Champion and family, Pinnacle, Mitie, QPR, Vue Cinema and Wilko.

Field Road TRA Fun Day

Saturday 4th June



Aminiata Koroma, Youth Mayor for Hammersmith and Fulham officially opened the new Field Road playground. The event was championed and part-funded by the Field Road TRA, following a successful funding application to the Housing Environment Improvement Projects delivered by Groundwork

The event was supported by Play Association, Mitie, Pinnacle Housing Management, Let Me Play and the Housing Department Resident Involvement Team and was attended by over 200 residents. The event was also attended by Councillor Lisa Homan, Cabinet Member for Housing and Nilavra Mukerji, Director of Housing Services.

A special thank you to the funding applicants Lorna Jackson and Jeanie Ferguson (TRA Secretary and Treasurer), Mary Glasgow (TRA Chair), Committee members; Michelle Lewis, Leroy Smith, Randolph Forbes and Keith Douglas for their involvement.

LANFEST - Lancaster Court TRA

Saturday 27th June

“LANFEST”, an afternoon of music and fundraising in support of Macmillan Cancer Fund and the Alzheimer’s Society. Lancaster Court TRA provided a host of activities on the day including two bouncy castles, a marquee, three live bands, guest singers and a table top sale, and off course the Fire Brigade. (Yes... I was first to the fire truck!)



Although we did experience a few down pours of rain, this did not dampen the spirits of those who attended the event, and the music played regardless. The event raised a total of £200.

A special thank you to Marie Thomas, Lancaster Court TRA Chair and to Sarah Wallis, Pinnacle Housing Manager for organising the event.

Queen Caroline Fun Day

Saturday 9th July

Queen Caroline Tenants and Residents Association hosted a fun day on their estate with help of the LBHF Resident Involvement & Service Improvement Team. Different groups came together and provided a range of activities and information. These included:

- a tabletop sale by residents of the estate selling anything from handcrafted costume jewellery to old shoes.
- St. Paul’s Church Hammersmith providing drinks to residents and engaging with the community
- a free barbecue for all residents of the estate, funded by the TRA
- London Sports Trust providing a host of sports activities and games

- Groundwork continuing their Life Project finding out from residents what they love most about their estate and giving photography lessons
- Demonstrations of digital learning software
- Drop-in sessions from the Housing Office, Pinnacle caretaking and Resident Involvement to give residents a chance to meet staff and ask questions.
- A representative from TPAS to discuss the stock transfer proposal

The event was well attended with around 50 attendees and luckily the weather held up. A big thank you to all involved!

Residents of Wentworth Court invited to open the local new Co-Op in Munster Road

Thursday 11th August

Wentworth Court residents Mary Wassmer, Mick Bray and Maggie Shaw were invited by Manager Brashnanta to the opening of the new store. The store is also supporting residents of Wentworth Court by donating prizes for their new Bingo Night, weekly coffee mornings and their new Social Committee which residents are in the process of forming. The coffee mornings are particularly popular with more and more new people attending.



The residents of Wentworth Court also organised an event which was held on 23 September 2016. Local community organisations attended to promote their good work and raise awareness of isolation and loneliness in our communities.

Well done to everyone and a big thank you to the Co-op for providing the opportunity and for their continued support.

Community celebrate new pitch and play equipment in Fulham

Sunday 21st August

A family fun day packed with sports, games and helpful advice was held at **Robert Owen House SW6** to celebrate their brand new football pitch and play equipment.



The event was organised by the Owen House Tenants and Residents Association and the H&F Resident Involvement Team to formally open the new play facilities provided from the Groundwork Housing Estate Improvement Programme. This funding was successfully secured by David Cathorne (former TRA Chair) and TRA committee members Joy McClean, Tracey King and Mary Hill, the current TRA Chair.

The event was the first of a series of events called Community Connects, which will be held at H&F's council estates in the coming months. There were stalls offering a wide range of advice including health checks and tenancy support. The afternoon was packed with entertaining games, including football, hockey basketball and giant versions of Jenga and Connect Four.

More than 90 residents attended, and the Hammersmith & Fulham Youth Mayor Aminata Koroma also joined in the fun:

"I could tell from the laughter and smiles that everyone was having a fantastic time. This wasn't just about the new pitch and equipment; it brought people together and gave them the chance to learn about some of the valuable support H&F Council offers."



The day was supported by a number of community partners: Play Association, Kick It, Groundwork, Estate Wardens, Metropolitan Police and Let Me Play. A special thank you to DB Audio who provided the music and sound equipment free of charge.

Rainville Court Resident Consultation Event

Thursday 22nd September



This event was initiated by the Tea Wharf resident's association which is made up of Notting Hill Housing residents located within the Rainville Court/Dorset Wharf development. With the support of local Ward Councillors, they approached the Housing Department Resident Involvement Team to support a resident consultation in relation to a community kitchen garden for the estate. The Resident Involvement team designed and produced a consultation survey for the estate to seek resident views for the future use of all community spaces on the estate.



The Rainville Estate is made up of both Notting Hill Housing and council housing residents. The event was held within the council housing residents' allocated garden and was attended by around 55 residents from the estate. Residents supported the idea to upgrade the sunken pitch and reinstate a children's play facility.

Other improvement ideas were to install seating in the council gardens and provide a sundial to make the garden more appealing. The Housing Manager will be submitting a funding application under the newly named Neighbourhood Improvement Fund. Residents who were unable to join the event received a door knock and provided feedback on the community spaces as well as their own personal stories about the estate. Congratulations to Mr and Mrs Lawrence who have been council tenants for over 70 years.

A very good day had by all, resulting in interest from council residents to form a TRA and for older peoples' activities to be encouraged to run from the community hall.

Edith Summerskill House Consultation Event

Saturday 24th September

Edith Summerskill House has been empty for a number of years, and now LBHF plans to rebuild the site with 100% genuinely affordable homes for Hammersmith & Fulham residents.

A consultation event hosted by LBHF and Stanhope attracted nearly 100 residents from the Clem Attlee Estate and surrounding area. The event took place at the Clem Attlee community hall, where the joint venture gave residents the opportunity to view the proposed plans for the Edith Summerskill House site and to speak with representatives from the Regeneration and Development Team. In addition to the presentation of the proposed plans, Workzone were also at the event to offer residents information and advice on job opportunities.



George Cochrane from Stanhope was pleased with the outcome of the event,

“The Community Day was a very positive consultation event with a very good turnout of residents from the estate and surrounding streets. 95 people visited the exhibition and talked to members of the team about the proposals.

There were a range of comments and views expressed, however, the overwhelming response to the proposals for Edith Summerskill House was positive”.

The event was the first of three consultation events outlining the vision for Edith Summerskill House. There will be a second phase of consultation later this year.

If you are a Clem Attlee resident and would like more information on the proposed plans for Edith Summerskill House, please contact **Nerissa George, Development Officer, Hammersmith & Fulham Council on 020 8753 6511** Or email nerissa.george@lbhf.gov.uk

Digital Inclusion

We're pleased to tell you that the pilot Digital Inclusion pilot projects have moved forward since our last bulletin. The first of a series of sessions took place at the **Queen Caroline Estate on Tuesday 27 September 2016**.

We have secured the support of Mitie to provide trainers and tutors for the sessions, they will be working with residents to help them improve online skills and provide general assistance. The pilot projects at Waterhouse Close and Edward Wood Estate are still in the development process and we hope to bring you further news soon.

In addition to the pilot projects, we are also linking residents to sessions provided by third sector organisations such as the Citizens Advice Bureau and local libraries.

ONLINE SKILLS TRAINING AND SUPPORT



Interested in learning new online skills?

- **Connect with family and friends**
Email / video call (Skype) / social media...
- **Gain employment and new skills**
Microsoft Office / training / job applications
- **Access services**
Working with the council / accessing support
- **Enjoy hobbies and entertainment**
TV and music / games / online communities
- **Save money!**
Online shopping / compare utility costs / banking



Call Tony Rodriguez on **020 8753 6652**
Free training available



If you would like to develop or improve your online skills, we could have just the thing for you!

We're working with Mitie to offer a series of **free training and support sessions**.

To find out more, or to find out how you can share your knowledge to help someone else, please get in touch with us.

We can offer a choice of sessions at a location and time to suit. Don't worry if you've never even used a computer before, support is available for all levels.

Interested in helping others?

Can you offer your time to help others in your community with their digital skills?

To register your interest or if you have any questions that we can help with please contact Tony Rodriguez.

Email: tony.rodriquez@lbhf.gov.uk • Telephone: 020 8753 2951

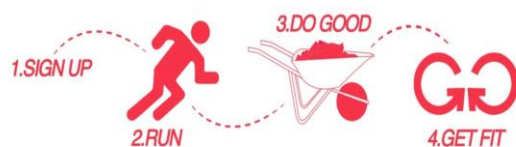
Post: Tony Rodriguez, Resident Involvement, 3rd Floor, Town Hall Extension, King Street, London W6 9JU

Selected Events & Activities

Here are just some of the events and activities available to residents of Hammersmith & Fulham.

Sign up to Good Gym or nominate your community hall for a makeover

GoodGym



GoodGym is an organisation which matches runners with activities, creating volunteering opportunities and making better use of the energy and human resource created by group exercise.

Groups of runners, led by a trainer, do one of three things:

1. Run in groups to do manual labour for community groups or organisations
2. Run to make social visits to isolated older people
3. Run missions for vulnerable people – clearing gardens, changing light bulbs etc. for those who struggle to do those tasks alone
- 4.

If you'd like to run with GoodGym in Hammersmith and Fulham, sign up online at www.goodgym.org

If you are part of a community group or organisation who would benefit from some voluntary help, or if you know of an isolated older person who might be

interested in being visited by a GoodGym runner, drop an e-mail to anna@goodgym.org

Young Amici looking for new members

Young Amici is an inclusive dance class for those aged 11-25, based at the Lyric Hammersmith. They have resumed their classes following the summer break and are looking for new members.

Young Amici is for those aged 11-25, disabled & non-disabled who are interested in dance & theatre. The classes are FREE, fun, fully inclusive and suitable for all levels of experience.

Young Amici is a chance to meet new people, take part and experience dance through Amici's unique improvisation techniques and discover the magic of Amici.

WHERE: The Dance Studio, Lyric Hammersmith, Lyric Square, King Street, London, W6 0QL.

WHEN: 4.30pm to 6pm every Wednesday

For more information, contact [Imogen Collacott](mailto:imogen@turtlekeyarts.org.uk), Production and Marketing Assistant on imogen@turtlekeyarts.org.uk

Residents asked to help shape health and wellbeing priorities in Hammersmith & Fulham



Residents are being asked for their views on how to improve health and wellbeing in Hammersmith & Fulham. The Hammersmith & Fulham Health and Wellbeing Board is responsible for improving the health of borough residents and produces a plan, known as the **Joint Health and Wellbeing Strategy** (JSNA) detailing how it will do this.

The JSNA sets out what should be prioritised to make the biggest impact on people's lives and so residents are being asked to take part in a consultation to give their views.

Four priority areas have been identified for the next five years. Residents will be asked whether they agree with these priorities:

1. Supporting good mental health for all
2. Supporting children, young people and families to have the best possible start
3. Addressing the rising tide of long-term conditions
4. Building a sustainable health and social care system that is fit for the future

The consultation closes on 18 October 2016. For further information, email JHWSconsultation@lbhf.gov.uk

LBHF Policy and Accountability Committee (PAC)

The Economic Regeneration, Housing and the Arts Policy and Accountability Committee (PAC) is responsible for scrutinising, and helping to improve the work of the Housing Department (amongst other things). The PAC gives backbench councillors and residents a chance to give their views on a range of important issues.

At the next meeting (to be held from **7pm on 1 November 2016 at St John's Church, Vanston Place, Fulham SW6 1PB**) we will be looking at the idea of a social lettings agency for the borough, as well as the revitalisation of North End Road and Bloemfontein Road and the library service.

Then at our final meeting of the year (on **13 December in the Small Hall, Hammersmith Town Hall, King Street, Hammersmith W6 9JU**, starting at 7pm) we will be talking about housing for refugees, getting an update a year on from the residents' commission's report and discussing the use of scaffolding on council housing.

It would be great if you could come along to a meeting to share your views; we really think that residents' ideas and experiences make our meetings much better. Also, if you'd like us to look at something, you're very welcome to suggest it by emailing ainsley.gilbert@lbhf.gov.uk or writing to Ainsley Gilbert, Governance and Scrutiny, Room 109, Hammersmith Town Hall, King Street, Hammersmith W6 9JU. It has to be more than just one repair not being done on time, but we're open for most suggestions.

Get Involved!!

Resident Involvement service improvement groups are looking for more members

Readers Group

Would you like to help to improve council letters, leaflets, forms and policies?

Would you like to be part of a Resident Involvement group from the comfort of your own home?



We're looking for new Reading Group members to help us to proof-read and review council documents including letters, leaflets and policies.

We would like you to tell us your views, if it makes sense and what you think of the content. We need you to help us make sure the language used is clear and jargon-free.

No experience is needed and you can commit as much or as little time as you like. This could also be a great opportunity to develop useful workplace skills. If you are interested or would like more information, please email Katy Revett at katy.revett@lbhf.gov.uk or call **0208 753 6652**

Communications Group

The Communications Group has now been in place since November 2015. A big thank you to all who are currently involved. We need more residents to join this fledgling group to work with us to ensure that our communications are timely, fit for purpose, clear, and consistent.

The main aims of the Communication Group are:

To ensure effective communication in the delivery of housing services between the Council, its residents, and the contractors with whom we work.

To review and agree communication materials, mechanisms, and performance for the Housing Department.

To provide accountability, transparency and value for money in terms of reviewing and agreeing communications.



The Communications Group has been developing:

- The Resident Involvement webpage content and layout, testing the new LBHF website and giving their feedback on what works well and what could be improved.
- A format for reviewing communications in the Housing Department and its partner contractors.

We need more residents to carry on the great work of the Communications Group!

Inclusion Group

The Inclusion Group is going from strength to strength following the recruitment of new members at the Residents Conference. We are happy to announce that since the conference, the group has held three meetings and now has a membership of nine residents. A big thank you to those of you who are already involved.

We need more residents to help us to consider what third sector organisations can offer council housing residents across the borough!

The aims of the Inclusion Group are to:



Work with the council, its contractors, third sector organisations, and council housing residents to develop a range of inclusion initiatives

Review and agree methods of inclusion that are delivered through agreed projects.

Monitor the success of inclusion activities and projects

Examine information and evidence in order to make recommendations for inclusion initiatives.

The Inclusion Group meets every fourth Thursday of the month and there are still spaces to join.

If you would like to get involved in any of the Resident Involvement groups, or learn about other ways you can get involved as a resident, please contact the **Resident Involvement Team**:

Email: GetInvolved@lbhf.gov.uk

Web: www.lbhf.gov.uk/residentinvolvement

Phone: **020 8753 6652**

In writing: **3rd Floor, Town Hall Extension, King Street, W6 9JU**

Borough Housing Forum

The next Borough Housing Forum is taking place on **Tuesday 18 October 2016 at 7pm** in the Council Chamber of Hammersmith Town Hall. We will be discussing the stock transfer proposal, CCTV developments on council housing land, housing legislation and policy changes, and housing performance.



The meeting is open to all council housing residents. Please call **0208 753 6652** or email Getinvolved@lbhf.gov.uk to find out more.