

How does H&F provide our residents with?

- ✓ Third lowest council tax in the country
- ✓ Unique 72-strong Law Enforcement Team
- ✓ Free primary school breakfasts
- ✓ Only council in England to provide FREE adult home care
- ✓ Densest EV charging network in the UK
- ✓ New Pathway Bonds
- ✓ Biggest crime-fighting CCTV network in the UK
- ✓ Extensive cost-of-living support
- ✓ Most business start-ups in the UK
- ✓ One of Britain's greenest councils
- ✓ Most new affordable homes in 20 years

The answer:

Our 'Ruthless Financial Efficiency' has saved a record £138m



INSIDE: HOW WE'RE BUILDING A STRONGER, SAFER AND KINDER BOROUGH

Delivering a Stronger, Safer and Kinder borough

Cllr Stephen Cowan
Leader of Hammersmith & Fulham

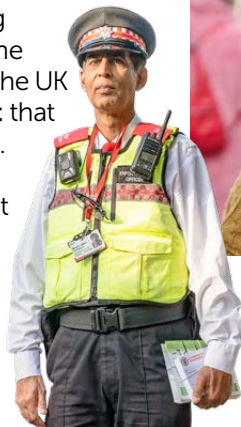
We've kept council tax in H&F the third lowest in the country – thanks to our ruthless financial efficiency

OVER THE last decade we have saved a record £138million, enabling us to maintain the third lowest council tax in the country and to deliver a host of new services people would simply not get if they lived elsewhere. That is all down to our policy of Ruthless Financial Efficiency.

Fighting crime and acting to eliminate the causes of crime remain our highest priorities. So we have funded: a unique 72-strong **Law Enforcement Team**, the densest **CCTV network** in the UK and a new **H&F Gangs Unit** that protects our young people. In 2024, Met Police data shows a 13.6% fall in violent crime, a 10% reduction in robberies, and a 9.5% drop in burglaries.

We are spending more on our residents'

health and wellbeing too. Having won a seven-year battle to save **Charing Cross Hospital** from closure, we're now working closely with the NHS to win new investment for our local hospitals while H&F remains the only council in England to offer **free adult social care** in the home.



Safer: Our Law Enforcement Team (left) helps to keep you safe. Above, H&F is the only council in England to offer free adult social care in the home.



We aim to make all of our publications accessible. If you require this document in a specific format, please contact us on **020 8748 3020**



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Fighting crime and acting to eliminate the causes of crime remain our highest priorities. We are spending more on our residents' health and wellbeing

That means people who need care are less likely to find themselves yo-yoing in and out of hospital. And it means more people are supported to live independently in their home for longer.

H&F pioneered **free breakfasts** for all primary school children. We've also initiated the biggest increase in **youth funding** in the borough's history and have built new modern youth facilities linked to our industrial strategy.

In 2017 we set out to make H&F a global hotspot in the industries of the future by launching our unique '**Upstream London**' industrial strategy. Since then H&F has generated:

- A staggering £6billion in **high growth investment** – which is more than all of the rest of West London combined
- More investment in **green-climate technologies** than Birmingham, Bristol and Manchester combined
- More **start-up** and **scale-up businesses** than anywhere else in the UK, creating **13,200 new jobs**.

Working with local businesses, our new **Upstream Pathway Bond** offers young people new opportunities to be part of this economic success. And we're building record numbers of genuinely **affordable new homes** for our residents.

Meanwhile, our council has risen to become the number one in London for tackling the **climate emergency**. And this year we will invest more in making our borough a greener and more beautiful place to live.

There is much that's going on. As new challenges arise, we have taken the measures necessary to ensure we can meet them. Together with our residents and businesses we are building a stronger, safer, kinder Hammersmith & Fulham.

All the best,

Don't miss a thing! Follow Hammersmith & Fulham:



nextdoor



flickr



How we spend your council tax

CLlr Rowan Ree

H&F Cabinet Member for Finance and Reform



Funding the fight against crime and anti-social behaviour in H&F

KEEPING RESIDENTS safe is our number one priority, and this budget provides record new investment in services to support the police and keep our streets secure.

We have built a balanced budget, with £12.3million of extra funding for local services, including:

- **£2.1m for our local Law Enforcement Team**, a service unique to this borough who patrol the streets to keep them safe and clean.
- **£1m for our innovative Gangs Unit**, which prevents young people falling into a life of crime, and chokes off organised crime at the roots.
- **£250,000 of new funding to prevent violence against women and girls**, after we became the first council in the country to impose a borough-wide ban on street harassment.
- **An extra £4.5m to grow our CCTV network**, with more cameras per person than anywhere in the country.

See **pages 18-19** for more details about our crime-fighting results.

We've been able to maintain the third lowest council tax in England,



Safer streets: Cllr Rowan Ree with a Law Enforcement Team officer.

run a budget surplus, and invest in our frontline services, because of our commitment to ruthless financial efficiency in how we manage our budgets and your money.

If you're struggling with your bills, and worried that you will not be able to pay your council tax on time, we can help. **More details on page 22.**

How each £1 of your council tax is spent

The council's overall budget in 2025-26 will be £221million

Where your money goes

7p

Housing solutions

Includes homelessness and temporary accommodation

16p

Environment

Includes planning, parks, streets and community safety

16p

Resident services

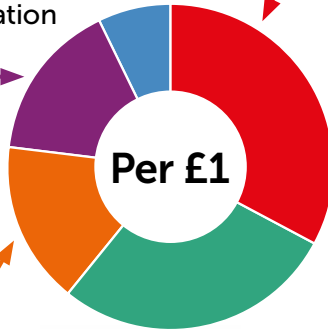
Includes cost-of-living advice & support



33p

Adult social care and independent living

Per £1



28p

Children's services and education



Have your say → Get involved

Want to stay informed and help shape council policies? Join any of our public meetings, including Full Council and our Policy and Accountability Committees (PACs). Everyone is welcome. Check meeting dates here: lbhf.gov.uk/councillors-and-democracy



H&F Mayor

CLLr Patricia Quigley

Milestones

Here's what we've achieved in numbers

2,800 

Electric vehicle chargers in H&F, making it the **densest network in the UK**.



10 Years of free home care

We're the only council in England that offers **free personal home care** for adults living in H&F.



£150m

Invested in our new EdCity development in White City

The new buildings include the WEST Youth Zone club, a primary school and affordable homes and offices.





1,300 Local families supported at our three new Family Hubs



1,800 

New affordable homes for local people set to be built over the next five years.



↓6% Crime across H&F is down almost 6%

£1m 

Spent every week on repairs and improvements to our own social housing.

£1.75m

Raised by local people and businesses via our **Green Investment scheme** to fund vital local ecological projects.



More milestones

2m

We've delivered 2million free breakfasts to local nurseries and primary schools



£58,000

Raised for our **annual H&F Big Christmas Lunch** for residents who would otherwise be spending the day alone.



15,000



Fewer cars cutting through south Fulham from out-of-borough thanks to our **Clean Air Neighbourhoods**.

6,800

Reports investigated

Including problems with **anti-social behaviour**, leading to positive outcomes for thousands of residents.



150

Years of education at Macbeth Centre, Hammersmith



£3.9m



A record amount of funding for local community and volunteer groups

105

New affordable homes coming to our Civic Campus redevelopment – breathing fresh life into the western end of King Street



100

Cycle storage hangars are installed in H&F streets – with 400 more coming by 2027.

13,000

New jobs created in H&F following the launch of our inclusive economic growth plan in 2017.



Thefts from vehicles slashed by:

47%



1,482

Tonnes of food waste recycling was collected in 2024 which is used to create renewable energy or compost for farmers.



2,000

CCTV cameras

Our operators in Hammersmith are keeping you safe 24/7

What they're saying about H&F

How we made headlines over the past year

MyLondon

West London borough with third lowest council tax in country plans 88p a week rise

Hammersmith & Fulham will invest in children's services and education to improve school attendance and develop its Family Hubs.



SUPPORTING
YOUNG PEOPLE:
MY LONDON



THE STANDARD

Electric buggies launched on streets of west London in 'world-first' trial

The company behind the buggies hopes they will be 'an easier swap' for car drivers, compared with e-bikes and e-scooters.



GREEN TRANSPORT:
THE LONDON STANDARD



**H&F IN HUGE BUST OF BLUE BADGE ABUSERS:
DAILY MAIL**

Daily Mail

Hall of shame of the Blue Badge abusers

Parking cheats who used dead friend's pass, displayed stolen badges or insisted they found them lying in street are brought to justice.



BBC

Upstream London plan leads to £6bn revamp of White City

The White City Innovation District has created about 13,000 jobs.



**THE WHITE CITY INNOVATION DISTRICT:
BBC LONDON**



**FREE HOME CARE FOR ADULTS:
THE OBSERVER**

The Observer

How H&F Council is offering an alternative to rationing support for the most needy with its free home care

As yet another review is launched, a single council is offering an alternative to rationing support for the most needy.



SWLondoner

Everyone deserves to feel safe in Hammersmith & Fulham

Street harassment has been made an offence in Hammersmith & Fulham, with new restrictions and fines of up to £1,000.



**TACKLING STREET HARASSMENT:
SW LONDONER**



Tomorrow is made here



We've attracted record investment and new jobs locally by working with Imperial College London to create growth

UPSTREAM LONDON is Hammersmith & Fulham Council's pioneering industrial strategy. We launched it in 2017 with the aim of transforming our borough into an inclusive global economic hotspot – a place where innovation and creativity define exciting new opportunities for our people.

Partnering with world-leading university Imperial College London, we established the White City Innovation District. Since then, we've helped attract **£6billion of investment** and created more than **13,000 new jobs** in H&F.

The borough is now home to globally renowned companies such as Autolus, L'Oréal and Novartis. Eighty-five per cent of all investment is in the '**STEM³**' fields of science, technology, engineering, maths, medicine and media.

Paving the way for young people

We are now taking Upstream London to the next level. The recently launched **Upstream Pathway Bond** brings together businesses and educators to offer young people a clear path into new careers and skills in the hottest new tech industries. Organisations

which sign up offer advice, work experience, apprenticeships, interview skills, mentoring and inspiration. In return, businesses have a highly skilled workforce on their doorstep. Read more about the bond on **pages 14-15**.

Global partners

To power our industrial strategy, we've recently forged seven powerful international partnerships to drive innovation across the globe with:

- **Barcelona**, Spain
- **Oslo and Lillestrøm**, Norway
- **Milan**, Italy
- **Melbourne**, Australia
- **Buenos Aires**, Argentina
- **Rzeszów**, Poland.

Through these partnerships and the Pathway Bond, young people will get the opportunity to travel to some of our international partners in Europe for work experience.

→ FIND OUT MORE

Watch the Upstream launch video at:
[youtube.com/
watch?v=y7-tWdInLII](https://www.youtube.com/watch?v=y7-tWdInLII)



“

We're transforming our borough into an inclusive global economic hotspot



Clockwise from top left: New laboratory space at Imperial College London; H&F Leader Stephen Cowan launches Upstream London growth plan; lab space in White City Innovation District; WEST Youth Zone members meet L'Oréal staff.



How the H&F Upstream Pathway Bond works

We're building real links between local young people and our booming business community

WE'VE RECENTLY unveiled the H&F Upstream Pathway Bond – to empower our young people with the most exciting career and life opportunities in the hottest industries of the future.

The Pathway Bond is a commitment between local businesses, schools, organisations, youth clubs and young people. It offers new support for young people to benefit from the economic growth that our pioneering industrial strategy has brought to the borough.

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It offers local young people new pathways to the industries shaping the future

By signing up to the Pathway Bond, businesses agree to offer a clear pathway to develop new skills with new careers in sectors that will form the most important parts of the global economy in the mid 21st century. Along with 82 local businesses, 20 primary and 10 secondary schools have already joined the programme, strengthening ties with Imperial College London.



The Pathway Bond will provide young people with the chance to:

- **Work with** businesses to inspire and educate young people in Science, Technology, Education, Maths, Media and Medicine (STEM³) activities appropriate to their age. This includes workshops, mentoring sessions, and practical activities
- **Take part** in new work experience schemes
- **Win** apprenticeships
- **Access** to high-quality, new tech study spaces such as laboratory space
- **Work with** businesses offering mentoring programmes that pair students with professionals
- **Win** placements overseas with H&F's international STEM³ Economic Growth Partners
- **Access** inclusive entry-level training for young people exploring their first steps into the workplace including wrap-around support, employability skills and career advice including job interview techniques, CV writing and job search advice.



An inclusive global economic hotspot

H&F IS now a booming global hotspot in the STEM³ industries shaping the future from green-climate tech to life sciences. Offering local people new pathways to those amazing opportunities is at the heart of the council's industrial strategy.

Businesses are taking part because they recognise the importance of doing their bit, while also developing local STEM³ talents that will power their organisations into the future.

Elanor Gunn, Chief Executive of WEST Youth Zone in White City, endorsed our Pathway Bond scheme by saying: "With a rapidly changing world and employment landscape ahead, the job of equipping young people for the future can seem daunting. But a shared commitment to creating a positive long-term pathway for young people is a recipe for success."

Right: Elanor Gunn, Chief Executive of WEST Youth Zone in White City.





Photo by Justin Thomas

Tiny Forests

More than 120 volunteers have helped us plant two more Tiny Forests in Wormholt Park and Norland Open Space in Shepherds Bush. Each Tiny Forest packs 600 native trees into an area the size of a tennis court to create a fast-growing woodland that cleans our air and boosts local biodiversity.

Pictured from left to right: Wormholt Park primary pupils Luis Zabala, Alana Kabangi and Danny Ghzawi.



➔ FIND OUT MORE

Discover your nearest Tiny Forest and how you can help out:
lbhf.gov.uk/tiny-forests



Working to keep you safe in H&F

On the streets: Our big investment in CCTV and Law Enforcement Team help us work with Met Police

WE'RE INVESTING £7.2million in making our borough safer – and it's working. Crime fell by 6% last year, with **845 fewer victims** across H&F compared to 2023. Working closely with the police and local partners, we're building one of London's safest communities.

Law enforcement in action

Our team of **72 officers** works around the clock to keep you safe. This included **105,000** patrols completed, **6,800** investigations into reports, including anti-social behaviour, **4,461** weapon sweeps, and **2,270** fines issued.



Left: H&F Law Enforcement Team carrying out a weapons sweep.
Top right: Teams on street patrol.



Do you know your local LET officer? Email let.hf@lbhf.gov.uk to arrange a time to meet.

Eyes on the street

Our network of **2,500** cameras has helped make H&F's streets safer than ever, with **755** arrests supported, **100** additional cameras monitored in Westminster, and **360-degree** coverage in crime hotspots.

No more sexual harassment

We were the **first** in the country to make street harassment an offence across the borough. Our campaign is showing results. With fines of up to **£1,000**, we've seen a **13%** rise in residents reporting incidents.

Your safety in numbers

Our comprehensive approach to crime fighting in Hammersmith & Fulham is delivering real results:

Theft from motor vehicles **DOWN**

47%

Robbery offences **DOWN**

10%

Violence with injury **DOWN**

14%

Residential burglaries **DOWN**

9.5%

Need help? Report it



No one should have to feel unsafe living, working or spending time in Hammersmith & Fulham. If you do, please report it. Help is available.

Hate crime

There's no place for hate in H&F. Reach out for tailored support:
Email: hatecrime@lbhf.gov.uk
Call: **020 8753 2693**

Street harassment

Report specific areas of concern to help us target patrols. Drop a pin at lbhf.gov.uk/street-harassment or send the details by email to report-harassment@lbhf.gov.uk. If you've been a victim of street harassment, support is available: email streetharassment@lbhf.gov.uk

Anti-social behaviour

Our Law Enforcement Team can help tackle anti-social behaviour and environmental crime across our streets, parks and estates – 24/7.
Email: let.hf@lbhf.gov.uk
Call: **020 8753 1100 (option 3)**
In an emergency, always call 999.

Delivering 3,000 new homes for local people

Going up:
Work to build 134 new homes on Fulham's Aintree Estate is underway.

NEW HOMES – WE'RE NOW BUILDING:

134

new homes on the Aintree Estate in Fulham

132

new homes in the EdCity development in White City

42

new homes and a community hall on Lillie Road in Fulham

31

new homes on Farm Lane in Fulham

We're building more new homes for local residents to tackle the housing crisis

H&F IS set to deliver 1,800 new homes on council-owned sites as part of our ambitious house-building programme for our communities and future generations. More than 65 per cent of these new homes will be **affordable** for local people.

One project currently being built is the redevelopment of the Aintree Estate in Fulham.

These homes are part of the 3,000 new homes for local people that will be built or underway with help from the private sector in the coming years.

Caring for current homes

We're investing more than **£1million-a-week** into our council-owned homes.

This investment includes upgrades to windows, roofing, structural repairs, electrical improvements and lift upgrades.

We've also invested in our repair teams to ensure **quicker and better fixes**, while our contact centre is answering more calls first time. We're also making **damp and mould repairs** on time, helped by using new technology to tackle issues before they start in our homes.

Fire Safety Plus

Leading the way to keep our council-owned homes safe:

- **6,000** new fire doors
- Sprinklers in **600** homes
- **Nine** new evacuation alert systems in high-rises
- **Free** electrical safety checks for appliances
- **380** personal emergency evacuation plans (PEEPs) for residents who might need extra help to evacuate in the case of a fire
- **Six** wet risers to help firefighters in high-rise buildings.



6,000 new fire doors fitted

Free electrical safety checks



Struggling to pay your bills?



We're helping people get the support and advice they need with their finances



WE KNOW that ever-higher household bills are adding to the already expensive costs of living. Last year, **we helped more than 20,000 residents** with financial support.

Our help includes:

- Help with council tax payments
- Grants for school uniforms and free school meals
- Free home care for older and vulnerable residents
- Hardship prevention payments of up to £900 for essential living costs.

H&F also has a **dedicated Cost-of-Living team** that can provide tailored help and advice with bills including:

- Clothing grants
- Rent and discretionary housing payments
- Fuel bank vouchers
- H&F Healthy Homes and other energy support.

➔ **NEED HELP? GET IN TOUCH**

Call the team for free on **0800 917 6994** from 8am-6pm, Monday to Friday. Or email costoflivingteam@lbhf.gov.uk



Visit our online guide for lots more help and support available in the community:
lbhf.gov.uk/costofliving



Our Cost-of-Living team is here to help

HELP FOR FAMILIES

We can help with free school meals, school clothing allowance payments and travel grants. Visit lbhf.gov.uk/studentbenefits

H&F primary school pupils are also eligible for free breakfasts every term-time weekday. We serve these up – with our partners Magic Breakfast – in our 22 primary schools and two of our nurseries.

We also offer a huge range of free support at our Family Hubs, from baby classes to youth clubs and sexual health clinics. Find out more at: lbhf.gov.uk/familyhubs

HELP WITH THE BASICS

If you're struggling to pay for essentials like food, gas and electricity you might be eligible for up to £900. Our Hardship Prevention Fund is for one-off awards designed to help households struggling to meet day-to-day living costs. There are lots of reasons why you may be in hardship. Residents who could receive a payment include those who:

- are in arrears with gas, electricity or water payments
- lost their winter fuel allowance and have no other fund to pay their winter bills
- are living with friends and family and cannot meet current living costs.

To find out more scan this QR code or visit lbhf.gov.uk/hardship-fund



Building a cleaner and greener borough

As our Green Investment scheme returns, here's how we're taking climate action together

ACTION ON TOXIC AIR

H&F IS ranking as the 10th worst area for air pollution in England. Nobody should have to breathe toxic air **18 times** every minute – air that's linked to **7%** of local deaths and causes **20 times** more fatalities nationally than road accidents.

So, we're investing in **local green projects** to clean our air and protect public health. From Monday 3 March, residents can once again invest from £5 in our Green Investment scheme to make a difference and a return. To learn more, visit lbhf.gov.uk/green-investment



CLEANING OUR AIR

£1.75MILLION GREEN INVESTMENT

GREEN INVESTMENT is transforming our borough. More than **1,300 investors** have helped us transform Purcell Crescent in Fulham into a **new and improved park** with natural drainage for local residents to enjoy, while **new rain gardens** in

King Street, Hammersmith, now help protect homes and businesses from flooding.

Our work builds on our **new green sanctuary** at Eelbrook Common and **100 bike hangars** that now offer secure on-street parking for residents across H&F.

Taking climate action in H&F

Left to right: We're training residents to cycle to clean our air. Our food waste collections are transformed into compost. We're building rain gardens to protect locals from flooding.

GREEN INVESTMENT



CREATING GREEN ENERGY

FOOD WASTE INTO ENERGY



WE'VE TRANSFORMED 1,300 tonnes of your food waste into green energy. In just one year, we've increased monthly collections from 29 to **182 tonnes a month**. This waste now creates renewable energy and fertilizer instead of being incinerated, while our new garden waste service continues to grow. Sign up for weekly collections today at lbhf.gov.uk/garden-waste

REDUCING CAR EMISSIONS



15,000 FEWER cars are now passing through our residential streets daily. Our Clean Air Neighbourhoods are cutting toxic pollution and making streets safer. We've already prevented **1.9 tonnes** of carbon emissions and **1.35kg** of nitrogen oxide every day in south Fulham alone.

AND A WHOLE LOT MORE



OTHER KEY achievements towards building a cleaner and greener borough include:

- **204 new homes** now connected to our clean heat network in Hammersmith
- **3,000 trees** planted in five Tiny Forests
- **2,500+ residents** trained in cycling
- **38 Play Streets** hosted across H&F
- **134 energy-efficient homes** taking shape in Fulham
- **270 solar panels** installed at local schools
- **£667,000 saved** through the Library of Things.



Investors know their money is making a positive impact on our communities.

Cllr Rowan Ree,
H&F Cabinet Member for Finance and Reform





Get involved!

The warmer months are the perfect time to connect with neighbours and enjoy everything H&F has to offer. From street parties to community events, there are plenty of ways to get involved in our borough



Join our community events

Take advantage of the warmer weather at our upcoming outdoor festivals and community days. Find details at lbhf.gov.uk/events, or book our sports facilities through lbhf.gov.uk/sportsbookings



Learn a new skill

H&F's Macbeth Centre, in Macbeth Street, W6 9JJ, offers more than 500 courses to help you learn a new trade or skill. Find details on our free summer open day at hfals.ac.uk

Volunteer in H&F

Get outside and give back to your community. You can help maintain our beautiful parks or support local events. Find opportunities at lbhf.gov.uk/volunteering





Enjoying their community:
Children free to play outdoors
at last July's Play Street in
Colwith Road, Hammersmith.

Turn your street into a party

Transform your road into a fun community space with a **free Play Street or street party**. Get out on your road for the Oxford-Cambridge Boat Races or to watch the Women's Euros matches.

Organising a free three-hour Play Street is simple. Just follow these easy steps:

- 1 Speak to your neighbours, let them know your plans and agree on a date
- 2 Apply online for a free temporary road closure at lbhf.gov.uk/playstreets
- 3 Once approved, the rest is up to you – plan entertainment and games to make your Play Street a hit!

For information about hosting bigger events, visit lbhf.gov.uk/streetparties



An OnSide Youth Zone

YOUTH ZONE IN WHITE CITY



VISIT US!

WEST Youth Zone
2 EdCity Walk
W12 7TF

8 to 19 year olds can access 20+ activities per session including:

- Music
- Sports
- Gym
- Cooking
- Climbing
- Dance
- Art
- & much more!

JUST
50p
PER VISIT!



**SCAN HERE TO
FIND OUT MORE!**



0208 149 7700



enquiries@westyouthzone.org



www.westyouthzone.org



@westyouthzone

Need to get a weight off your shoulders? Let's talk

Reach out to us if you're feeling low and the weight of the world is on your shoulders, we can help lessen the load.

If you need to express your feelings, there are services that can offer advice, help and assistance.

Visit: lbhf.gov.uk/reach-out

it's ok not to be ok






Follow us!

Never miss
a thing in H&F

 @LBHF

 HammersmithandFulhamCouncil

 @hfcouncil

 @hfcouncil.bsky.social

 Nextdoor  WhatsApp

Find all our
social media
accounts here:



The
Electoral
Commission

h&f
hammersmith & fulham

Register to vote today.
It's quick and easy, just go to
gov.uk/register-to-vote



For more details
or help, contact
H&F Electoral
Services:

Call: 020 8753 4466

Email: electoral.services@lbhf.gov.uk

Visit: www.lbhf.gov.uk/electionhelp



Scan to
register

YOUR VOTE MATTERS

DON'T LOSE IT



Ever thought about becoming a foster carer?



**We are rated 'Outstanding'
by Ofsted**



**We offer our foster carers
a competitive weekly fee
and extensive 24/7 support**



**Join one of our online or
in-person information
sessions to find out more**

