

London Borough of Hammersmith & Fulham Third Sector Investment Fund (3SIF) Grant Outcomes and Criteria

1. Introduction

H&F has launched an ambitious new Third Sector Investment Strategy, to help support residents across our borough. This scheme has, for a long time, had far reaching positive impacts on our communities, and we value the skills, diversity, and independence that our partners bring in supporting our residents to thrive. The purpose of the fund is to directly support our residents with specialist services that the sector is best placed to deliver, and the aim of this new grants round has been refined to align with the ambitions of the [H&F Plan 2023-2026](#). We want to help maintain a strong and capable third sector that is well equipped to support our rapidly changing communities, and help build stronger, more active, and more connected communities across our borough.

The Council (in common with all public sector services) continues to face significant financial challenges with increasing pressures on many services. This will necessitate an on-going review of all services – including funding to external contractors and organisations. The Council is committed to full transparency and accountability for the ways public money is spent, and reductions in available funds are making this more important than ever. It is therefore important that this investment delivers outcomes over and above those already delivered by the Council. There will be an expectation that successful organisations are able to showcase and demonstrate the outcomes being delivered.

New grant agreements will be issued and will contain clearly defined break clauses and conditions of monitoring. There will be three tiers of grants: below £10,000 (tier one), between £10,000 and £34,999 (tier two), and above £35,000 (tier three). Tier one will prioritise applications from otherwise unfunded groups. The new tiers will tighten the monitoring process and requirements and make monitoring requirements proportionate to the level of funding awarded.

Applications will be assessed for eligibility. Those not meeting eligibility requirements set out in the application form will be set aside. Eligible applications will be forwarded for assessment. This document identifies the outcomes we want for residents, and sets the criteria that will be used to assess and allocate grants through a prioritised and competitive application process which is open **until 9am on 1 October 2024**. This document should be read in conjunction with the application form.

2. Monitoring

We are introducing a new modernised monitoring approach. This places a focus on agreed quantitative and qualitative measures and outcomes, and successful grant organisations will be expected to be compliant with this new approach. Grant Agreements will be signed between the Council and all successful organisations before the new grants are launched. This will include agreeing key performance indicators or targets with organisations that they can meaningfully report against. Grant Agreements will set out the terms and conditions that need to be met for the organisation to receive continued funding. Breaches to the Grant Agreement may impact funding.

3. Further information

Please refer to our website for further information. Any questions about the process should be directed only to the Community Investment email inbox at: cit@lbhf.gov.uk

All communication regarding applications will be strictly managed through this inbox and we are expecting high demand during this period, and through the information events listed on our website.

If you have any additional support or access needs, please contact us and support will be offered.

4. Our priorities

H&F's Cabinet agreed on 15 July 2024 the seven priorities for this round of investment:

- Building a better future for children and young people
- Promoting healthier, longer and more independent living
- Promoting fairness, equity, and inclusion across our borough
- Preventing poverty and its impacts
- Making H&F a great place in which to live, work and thrive (includes sports & culture)
- Creating a safer and resilient borough for everyone
- Tackling the climate emergency

This document sets out the outcomes we want grant recipients to help us achieve under each of these areas, alongside an overarching set of criteria that we expect all grants to meet.

5. Application criteria

All applications will be scored against the criteria set out in this document.

APPLICANTS MUST demonstrate how they meet the following criteria areas: collaborative, inclusive, preventative, demonstrates impact, well organised, adaptable and value for money.

APPLICANTS MUST ALSO identify the outcomes that their service, project or activity will deliver based on the outcomes listed in this document. Applicants must meet at least one (or more) of these outcomes and **directly quote these outcome(s) within their application.**

We do not wish to fund services that duplicate existing provision (whether statutory, commissioned, or existing third sector provision) or services that do not deliver the outcomes in this document.

6. Criteria that all grant applications must meet

We have devised a set of criteria to set the standards we expect of grant recipients and the outcomes they should achieve. These criteria were devised to having regard to feedback received from the sector during the previous grants round. Our application form will ask applicants to address each of these criteria in turn. Each bullet point below the criteria identifies what we require to be met within applications. These are minimum requirements only, and applicants should go further to demonstrate how they exceed these where possible:

Collaborative: The organisation demonstrates an ability and commitment to work with residents and partners to co-produce their services and adapt positively to feedback, working together to achieve shared outcomes for residents and avoid overlaps in services:

- Evidence of co-producing services with residents (or plans to).
- Demonstrates a commitment to work with the wider sector towards shared objectives.
- Has an established complaints and compliments process.

Inclusive: The organisation operates in an inclusive way and ensures that all members of the community can shape and access the services they receive:

- Demonstrates a commitment to tackle discrimination and inequality.
- Demonstrates that they are an inclusive employer, support equal opportunities, and reflect the communities they serve.
- Demonstrates steps to remove barriers to inclusion, such as for Disabled residents or residents from economically disadvantaged backgrounds, including but not limited to: single-parent households, large families, and families from Black, Asian and Minoritised Ethnic Groups/global majority groups.

Preventative: The organisation demonstrates how the investment will support residents early, prevent escalation of issues, and support positive outcomes beyond the term of the grant:

- Demonstrates how the investment will prevent more acute service demands at a later stage.
- Demonstrates how the investment can help prevent the health and social care needs of borough residents escalating or deteriorating, including preventing the initial need for adult social care services, hospital admission or an increase in packages of care.
- Demonstrates a commitment to working with the council to promote the wellbeing of all residents.

Demonstrates Impact: The organisation makes a strong case for how the investment will help to achieve positive outcomes for residents, with demonstrable evidence of previous successes:

- Demonstrates the use of a specific, measurable, achievable, relevant and time bound (SMART) outcomes framework.
- Demonstrates a clear justification of how the grant will support the delivery of outcomes.
- Demonstrates a track record of delivering successful initiatives on time and in budget.
- Demonstrates a strong understanding of resident's needs and uses this together with research and evidence to justify the investment.

Well Organised: The organisation demonstrates clear plans, good governance, openness, and transparency, and can report in a timely and accurate way against outcomes and targets:

- Has clear processes for managing risks, issues and reporting against outcomes.
- Demonstrates evidence of realistic business plans and fundraising strategies.
- Demonstrates openness to scrutiny and transparency in how the organisation operates.

Adapts to changing needs of residents: The organisation demonstrates that they can adapt to meet new challenges and changes in demand during times of crisis or significant change, working together with the Council and other partners at all times:

- Demonstrates an understanding of how demands on their service and the needs of residents may change over time.

- Evidence of adaptability and collaborative working with the council during the Covid-19 Pandemic.
- Evidence of adaptability and collaborative working with the council during the Cost of Living crisis.
- Has a plan to attract and measure the number of new users to their service(s).

Value for money: The organisation demonstrates a commitment to ruthless financial efficiency, and how the grant will contribute positively towards other cross-cutting local priorities.

- Demonstrate excellent value for money and sound financial planning to maximise impact.
- Able to show how the investment contributes positively towards wider social, economic, and environmental outcomes (such as those set out in the Council's Climate and Ecology Strategy, Equalities Plan, and Industrial Strategies).
- Demonstrates how the investment will leverage further funding or resources from other sources (such as through matched funding, use of volunteers, community capacity building, existing partnerships, and use of existing equipment and facilities).

7. H&F's priorities and outcomes sought from grants

This section identifies seven priorities drawn from the H&F Plan 2023-2026, together with the outcomes we want to achieve in each area. Outcomes refer to the impacts (or, end results) of services to residents. Applicants will be prompted in the application form to identify the outcome(s) in this document that will deliver. In addition to the criteria listed above, applicants will be scored on their ability to show how their project, initiative, or service delivers on their chosen outcome(s). The application form will prompt to do this.

Under each priority we explain the types of services we would consider funding. This list is not exhaustive and identifies just some of the services that could be funded. We are open to considering grants for any type of project, initiative, or service that can deliver on the outcomes we want. Applicants applying to deliver grants in specialist areas, such as those involving the safeguarding of children, will be expected to meet enhanced requirements. These are set out in the relevant sections. Applicants must show that they meet these requirements through their application.

PRIORITY 1: Building a better future for children and young people

Our ambition is for every child and young person to have the best possible start to lead happy, healthy, and fulfilling lives, and that they are equipped with the skills they need to realise their full potential. We want our children to feel cherished, confident, and safe across all stages of their development, and to experience a deep sense of belonging. Our priorities are to improve the life chances of all children and young people by safeguarding them from harm, and ensuring they can access excellent education and opportunities.

Outcomes Sought

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| P1.1 | Children and young people from all backgrounds reach their full potential through education initiatives resulting in improvements in attendance, attainment, and reduction in exclusions in H&F schools. |
| P1.2 | Children and young people have improved access to life and employability skills, employment, and other support and opportunities that helps prepare them for adulthood and improve their future. |
| P1.3 | More children and young people with special educational needs and disabilities enter supported employment pathways including supported internships and apprenticeships. |
| P1.4 | Children and families have healthier lifestyles, healthy relationships, and improved emotional wellbeing. |
| P1.5 | Young carers, care-experienced people, and people with caring responsibilities (of any age) access positive opportunities that they would not otherwise have and have the range of advice and support that they need to live independent and fulfilling lives. |
| P1.6 | Children with SEND and their families access advice and support on preparing for adulthood, such as independent living, housing, and employment. |

Example Services Sought

The types of services that we will consider funding, include, but are not limited to:

- Services that support children to attend school and achieve their full potential, tackling barriers to emotionally based school avoidance.
- Services that prevent escalation of need and/or reduce the likelihood that a child is referred to statutory services.
- Services that develop resilience and community capacity.
- Services delivered through activities outside school hours, 1:1 work, group work, mentoring, advice services and forums, direct work with schools and families.
- Services that develop life skills for young people that prepare them for adulthood and independent living.

Service Requirements

Due to the nature of services under this priority, organisations will need to demonstrate:

- A strong understanding of the issues affecting children in the borough (and their families).
- A strong understanding of services and provision available to children in the borough and how their proposed services will complement and support the overall offer for children in the borough over the course of the grant term.
- A track record of working locally to deliver measurable positive outcomes for children.
- That they are able to reach and maximise outcomes for vulnerable children. Vulnerable children may include but are not limited to: young carers; care-experienced children; children with SEND or additional needs; refugees; children with low attendance, at risk of exclusion, or at risk of being NEET; children from low-income families or living in areas of high deprivation; children on a child protection plan or known to social care.

Background resources

- [H&F Early Intervention Strategy 2023-2027](#)
- [H&F Local Area Special Educational Needs and Disability \(SEND\) Strategy](#)
- [H&F Industrial Strategy: Economic growth for everyone](#)

PRIORITY 2: Promoting healthier, longer, and more independent living

Our ambition is that all residents can enjoy long, healthy, and fulfilling lives in a thriving and well-connected community where every person is equipped with the resources, support, and opportunities to thrive. We want to support people to live independently – with real choice in where they live and who they live with, access to a job, transport, healthcare, decent housing – as well as personal support if it's needed. Residents with care and support needs should be able to co-produce the design and delivery of services they need. This also means ensuring that all Disabled people have the same rights as everyone else to live in the community how they choose, with the same control and freedom as any other resident.

Outcomes Sought

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| P2.1 | Young people (16–25) are supported in their mental health, especially around transitional periods such as leaving school, care, or the family home, and entering the workforce or further education. |
| P2.2 | Disabled adults and carers have access to groups that can build skills for independent living, peer networks, and circles of support, with services offered by people with lived experience. |
| P2.3 | Residents will have greater awareness of the range of community services on offer in H&F to support them achieve these outcomes, such as through improved access and understanding of digital technologies. |
| P2.4 | Fewer residents suffer from social isolation and loneliness, and groups at higher risk are supported to access community activities, increase their independence skills, have peer support for mental health and wellbeing both in person and through improved access to community support (at home or in the community). |
| P2.5 | The mental health needs of adults are better supported, and residents are better supported and more aware in H&F public health priority areas including oral health, cancer screening and sexual health promotion, especially for population groups at higher risk of ill health. This also includes support and advice in relation to menopause, prostate cancer and breast feeding. |
| P2.6 | Residents, particularly those living with Dementia, will remain alert and active for as long as possible and develop their personal resilience to meet new challenges. |
| P2.7 | Residents from Black, Asian and Minoritised Ethnic communities (global majority backgrounds) are more aware of conditions that could adversely impact them and how to access better health care and support to meet their needs. |
| P2.8 | Residents who are housebound feel included and able to access services and support. |

Example Services Sought

The types of services that we will consider funding, include, but are not limited to:

- Peer mentoring programmes supporting residents engaging in meaningful activities
- Advocacy services for disabled people and groups that encourage peer advocacy
- Signposting support for residents at higher risk of mental or physical ill-health into community or public health services
- Wellbeing events to reduce late diagnosis of conditions
- Innovate approaches to engaging with our younger population including the use of digital tools
- Support services for residents who need help to feel confident in using public transport (travel training)
- Communications campaigns focused on increasing uptake of screening for cancer, and promotion of oral and sexual health

Service Requirements

Due to the nature of some of the services funded under this priority, organisations will need to demonstrate:

- A strong commitment to developing and delivering services in co-production with residents.
- Utilisation of tools and resources to evidence improved outcomes for residents, linked to the Public Health Outcomes Framework
- Continuous quality improvement mechanisms
- Evidence of taking a partnership approach to delivering on outcomes such as activities with local businesses and health services
- Incorporating peer support in service delivery where possible
- Track record of working with Disabled People in line with H&F's Vision of Independent Living
- A commitment to maintaining up to date knowledge of best practice in line with relevant delivery area.
- Cooperation and collaboration with statutory services to improve outcomes for residents.

Background resources

- [Our vision for independent living](#)
- [Joint Strategic Needs Assessment \(JSNA\) | London Borough of Hammersmith & Fulham \(lbhf.gov.uk\)](#)

PRIORITY 3: Promoting fairness, equity, and inclusion across our borough

Our ambition is to make H&F one of the most inclusive and accessible boroughs in the country; a place where everyone feels valued, and where residents have equitable access to the opportunities our borough offers. This means putting fairness, equity, and compassion at the heart of everything that happens in our borough and ensuring that all residents are factored into how decisions and services that impact them are made and provided. It also means having a strong and capable third sector that can help build stronger, more active, and more connected communities across our borough.

Outcomes Sought

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| P3.1 | Residents from all backgrounds have equitable access to the community activities, services, and peer networks they need without barriers, and residents who face barriers to inclusion are supported to challenge and overcome inequalities they face. |
| P3.2 | Local third sector groups are supported to work collaboratively, develop strong partnerships and rise to the current challenges facing our residents. |
| P3.3 | Residents who face barriers in accessing support services can access low-cost transport services which enable them to get the support they need. |
| P3.4 | Residents with autism experience a friendlier, more inclusive, and more supportive borough. |
| P3.5 | Residents are supported to tackle the barriers that prevent progression through mentor schemes to build resilience, confidence and self-esteem and help improve mental health. |
| P3.6 | Young people preparing for Adulthood and their parents or carers have greater access to information, advice and guidance as to benefits and support to mitigate against poverty and its impacts. |
| P3.7 | Refugees and migrants who are living in H&F are supported to integrate into local communities and access the services they need. |
| P3.8 | Residents who are living in H&F who do not speak English are supported to develop their language skills. |
| P3.9 | Disabled residents can access all services and activities without barriers. |

Example Services Sought

The types of services that we will consider funding, include, but are not limited to:

- Services that take innovative or creative approaches to tackling inequality or discrimination
- Support services for migrants and refugees.
- Support services for residents who do not speak English
- English for speakers of other languages (ESOL) training
- Services that enable residents to access local support services, who might not otherwise be able to access services, such as for disabled residents, digitally excluded residents, and families from Black, Asian and Minoritised Ethnic Groups (global majority groups).

Service Requirements

Due to the nature of services funded under this priority, organisations will need to demonstrate:

- A strong local connection, with a successful track record of delivering similar services.

Background resources

[The H&F Equalities Plan](#)

PRIORITY 4: Preventing poverty and its impacts

Our ambition is that every resident in H&F can live a healthy, happy, and dignified life, free from poverty and its impacts. This means ensuring that everyone can share in the borough's prosperity, be treated with compassion and access high-quality education, training and support that can provide the help needed to lift people out of poverty for good and prevent it occurring in the first place.

Outcomes Sought

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| P4.1 | Residents and families on lower incomes, or who have additional support needs, are supported to maximise their incomes, reduce indebtedness (debt advice), improve personal financial resilience (financial inclusion), and manage during times of hardship. |
| P4.2 | Residents and families on lower incomes, or who have additional support needs, are supported to access free legal advice and advocacy when its needed. |
| P4.3 | Residents struggling with fuel poverty will receive support to take them out of fuel poverty and be long-term energy secure. |
| P4.4 | Residents struggling with food insecurity will be supported to bring about long-term food security supported by improved knowledge of healthy eating. Food insecurity and education will be supported through access to a dedicated space that provides community meals and food education, as well as referrals to other community and public health services in the borough. Support in providing food will be tailored to cultural needs. |
| P4.5 | Residents on lower incomes, or who have additional support needs, are supported through employment advice to sustain jobs, or challenge unfair work treatment, that risks resulting in them experiencing poverty or inequality. |
| P4.6 | People experiencing homelessness or sleeping rough receive support to address their housing needs, maintain tenancies, access timely advice and advocacy, and are properly referred to other services where there are multiple needs (E.g. mental health). |
| P4.7 | Residents have access to community development initiatives that focus on improving living conditions and support in low-income communities. |
| P4.8 | The rates and impacts of child poverty are reduced. |

Example Services Sought

The types of services that we will consider funding, include, but are not limited to:

- The provision of debt, legal, housing, financial inclusion, and hardship related advice.
- Services that provide residents low-cost access to essentials including: Food, fuel, clothing, sanitary products and other living essentials, whilst linking users with long-term preventative support.
- Providing spaces for residents to access services reducing their food insecurity
- Services that improve health and outcomes for children from low-income families or living in areas of high deprivation
- Services that address root causes of poverty and build resilience the effects of poverty.
- Services that support co-ordination of services addressing poverty or holistic approaches through partnerships.
- Services that provide bespoke support to specific groups, such as older residents, single-parent households, large families and families from Black, Asian and Minoritised Ethnic Groups (global majority groups).

Service Requirements

- Due to the nature of services funded under this priority, organisations will need to demonstrate:
- Relevant safeguarding practices and legislation is adhered to when dealing with specific groups, such as children.

- Relevant accreditation where required by legislation in relation to any financial, housing or legal advisory services offered.

Background resources

[H&F Homelessness and Rough Sleeping Strategy](#)

[H&F Fuel Poverty Strategy](#)

PRIORITY 5: Making H&F a great place in which to live, work and thrive (includes arts, sports & culture)

Our ambition is for H&F to continue to offer London's best mix of world-class culture, creativity, and community arts, but also to build a borough with healthy, green, and accessible public spaces for an inclusive and sustainable future as we seek to make our borough the best place to live in London.

Outcomes Sought

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| P5.1 | More residents, from a wider range of backgrounds, participate in arts, culture, sports and heritage activities – including in venues and public spaces as creators, audiences, and leaders. |
| P5.2 | Residents from economically disadvantaged backgrounds who experience barriers to participating in sport and physical activity, or have additional support needs, are better supported to participate. |
| P5.3 | Residents are better supported to drive neighbourhood cultural activities that connect people in their immediate area, which puts local people in the driving seat to create events and activities they value. |
| P5.4 | Residents of all ages are brought together in mutually beneficial intergenerational activities which promote well-being, knowledge sharing and community cohesion. |
| P5.5 | The number of residents in long-term unemployment, particularly for those who are neurodiverse (e.g. Autism and Learning Disabilities) and have mental health needs, is reduced. |

Example Services Sought

The types of services that we will consider funding, include, but are not limited to services that provide access to high-quality cultural activities in the borough, demonstrating affordable and accessible arts and cultural experiences for residents who might otherwise find it difficult to participate, with a specific focus on:

- Activities involving artists with disabilities as leaders and creators, and/or engaging residents with disabilities as participants and audiences.
- Activities involving artists from diverse ethnic backgrounds as leaders and creators, and/or engaging residents from diverse ethnic backgrounds as participants and audiences.
- Activities that increase understanding between generations.
- Projects that make arts, culture and sporting activities more affordable and accessible to residents with low incomes.
- Projects that engage and educate people of all ages and backgrounds about environmental sustainability and the climate emergency.

Service Requirements

Due to the nature of services funded under this priority, organisations will need to demonstrate:

- A track record of artists being involved (eg by supplying biographical information, reviews, awards), where relevant to the service being offered.
- Plans for the recruitment of residents or marketing plans to attract audiences.
- Adherence to established pay rates for artists, including for preparation activities.

Background resources

[H&F Cultural Strategy](#)

PRIORITY 6: Creating a safer and more resilient borough for everyone

Our ambition is to put residents at the heart of everything we do, keep them safe, and work in partnership to safeguard our residents. This means holding criminals to account, deterring entry into crime, and ensuring the right services are in place at the right time to support victims and those at the greatest risk.

Outcomes Sought

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| P6.1 | Women and girls are supported and better protected from all forms of violence and exploitation |
| P6.2 | Residents feel safer in the community and in their homes. |
| P6.3 | Residents who have been impacted by crime, or are at risk of being impacted by crime, feel supported, such as a restorative justice approach for those impacted by crime. |
| P6.4 | Communities will be stronger through prevention and intervention work. |
| P6.5 | Offenders and ex-offenders are supported to re-integrate into the community. |
| P6.6 | Re-offending is reduced among young people. |
| P6.7 | Young people are supported to remain in the community and the use of custody is minimised. |
| P6.8 | The disproportionality of black and mixed heritage young people within the justice system is reduced. |

Example Services Sought

The types of services that we will consider funding, include, but are not limited to:

- Services that support young people and their families that address their needs to prevent offending or reoffending
- Services that support victims and survivors of violence against women and girls (VAWG) and all forms of exploitation, reduce the risk to victims, and prevent offending through education.
- Services that support offenders or ex-offenders to reintegrate into the community.
- Services that address the disproportionality of black and mixed heritage children that offend or reoffend

Service Requirements

Due to the nature of services funded under this priority, some organisations will need to demonstrate:

- Proven specialist knowledge and experience of delivering support, education and prevention services concerning VAWG and/or exploitation for people from a diverse range of backgrounds.
- Where applicable professional registration or accreditation for example: Safelives IDVA qualifications, Leading Lights, Respect accreditation, CPCAP etc.
- Knowledge and experience of working with young people who offend or at risk of offending to prevent first time entry to the Youth Justice System or repeat offences.
- Knowledge and experience of working with offenders or those at risk of offending and their families, providing support.
- Knowledge and experience of working with young people from black and mixed heritage backgrounds with a focus on cultural humility and disproportionality.
- Knowledge and experience of mentoring young people who have already offended or are at risk of offending. This must include work specifically with those of East African heritage.
- Services should reflect the communities they serve.

Background resources

[H&F Violence against women and girls' strategy 2022-2027](#)

[H&F Modern slavery and human trafficking statement](#)

PRIORITY 7: Tackling the climate emergency

Our ambition is to realise a clean, safe and sustainable future that works to benefit all people and the environment, led by our target of achieving net zero greenhouse gas emissions by 2030. We want to ensure that residents and nature are resilient to climate risks, and that our transition to net zero and adaptation of the public realm improves the life chances of everyone, and that its benefits and costs are shared justly.

Outcomes Sought

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| P7.1 | Residents participate in activities to rewild, green, and adapt community spaces so that they are improved, better used, and remain more resilient to the impacts of climate change. |
| P7.2 | Residents and community organisations will have a better understanding of the climate emergency and have more opportunities to learn skills, develop knowledge, and help grow the local green economy. |
| P7.3 | Residents are more empowered to make sustainable travel choices with better information, improved access and increasing options for active travel. |
| P7.4 | Residents can participate in energy efficiency and clean energy opportunities including community energy and insulation schemes that reduce reliance on fossil fuels. |
| P7.5 | Residents can reduce their wider environmental impact and improve sustainability by reducing consumption, reusing and repairing where possible and increasing recycling. |

Example Services Sought

We will consider any type of service, project or initiative that supports the outcomes above.

Service Requirements

Due to the nature of services funded under this priority, organisations will need to demonstrate:

- A track record of delivering similar outcomes and contributing positively to local climate and ecological ambitions.
- Where specialist skills are required to deliver a service then appropriate accreditation will need to be evidenced.
- Where relevant, demonstrate compliance with any statutory requirements.

Background resources

[H&F Climate and Ecology Strategy](#)

Please refer to our website for further information. Any questions about the process should be directed only to the Community Investment email inbox at: cit@lbhf.gov.uk

Please remember deadline for submissions is 9am on 1 October 2024.

Thank you for your interest in our funding round, and good luck with your application. We expect to inform applicants of the outcome in January 2025.