

Fulham Football Club - Safety Advisory Group Meeting

27TH July 2023

Minutes of Meeting

Via MS TEAMS

Attendees:

NAME	INITIALS
Stephen Hollingworth – FFC SAG Chair	SH
Mark Ashley	MA
Darren Preston	DP
John D'arcy	JD
Aimee McKenzie	AM
Gavin Megaw	GM
Stephanie Needham	SN
Thiru Moolan	TM
Laurence Turton	LT
Debra Bently	DB
Matthew Hooper	MH
Christian Uys	CU
Matthew Ramsey	MR
Keith Stevenson	KS
Graham Souster	GS
Kevin Morgan	KM
David Reeve	DR
Christopher Kamara	CK
Tom Delamo	TD
Ramesh Kerai	RK
Mark McLeavery	MM
Katy John	KJ
Geoff Galilee	GG

Item / Page	Action summary	Member
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<p>4. Riverside Stand progress update. Page. 4</p>	<p>DP advised the club is still working with the council on permission to occupy the land, discussing with Parks. It isn't needed at the moment, we have informal permission for emergency egress, bring people in is a little way off due to the building works. Would like to get general egress through the gates. Can't see access through turnstiles until next season.ACTION 1. SH said would work outside of meeting to get egress sorted asap.</p>	<p>LBHF</p>
<p>8. London Fire Brigade Page. 7 Page. 8</p>	<p>ACTION 2 - SH mentioned it would be good to get LFB Event Liaison invited to Partnership meetings or get on the circulation list for the minutes.</p> <p>ACTION 3. KM mentioned it would be great to link up/meet/get a tour of Craven Cottage and meet people who will be in contact with on a regular basis. JD – will link with KM outside the meeting and arrange for the team to visit.</p>	<p>FFC</p>
<p>13. SGSA update Page.12</p>	<p>Telephone network – sent something to GS after Chelsea SAG around the telephone network digital change over in 2025 when Openreach will a programme called All IP, by the end of the 2025 the aim is to transfer all telephone network users from copper systems to fibre optic based internet services. Issue come out as a consequence there are possible issues with alarm and alarm signalling system that rely on traditional telephone cables may cease to function properly or at all. Could affect sportsgrounds.</p> <p>FFC will need to look at whether it will impact you with any inhouse system.</p> <p>Action Point 4 – GS to circulate telephone information to all of meeting attendees.</p>	<p>LBHF</p>
<p>14. Looking forward to 23/24 Season Page. 13</p>	<p>TD will speak with JD about couple of medium risks; West Ham in December, as come in a lot of boats, Spurs, Palace and keep an eye on Man City game as the last home game as could be a Championship winning game for Fulham or City.</p> <p>Action Point 5 : TD to send GS a copy of agreed match categories.</p>	<p>MPS</p>

ITEM	MINUTES	ACTION
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1	Welcome from the Chairperson	Chair
	SH welcomed all and outlined the purpose of the meeting was to review last season and looking forward to season 23/24 for Fulham FC . A lot of work had taken place from last season to this season. Opening matches included a friendly against Hoffenheim 5/8, then the commencement of the Premier League with Brentford on 19 th August and Luton Town on 16 th September.	
2	Apologies received	Chair
	Boyd Fisher, LAS James Berry – LFB Lee Sparks – MPS Michael Massella – LBHF, Network Management Catherine Sands - NHS Josh Ryan - LAS Steve White - FFC	
3	Confirmation of previous minutes, outstanding actions & matters arising	Chair
	<p>Couple of outstanding points.</p> <ul style="list-style-type: none"> Trading standards – Doug Love (DL) was going to look into more action to be taken against unlicensed scarf sellers. DL has visited the club and looking to access CCTV evidence – ongoing. Vomitory and stewards moving down to protect the pitch in the away end – need to look at and focus on this season to ensure safety elsewhere in the stands is not compromised. Park gates by All Saints Church, make sure they are open, the LET have confirmed to do that, will monitor this season. Building Control – making sure everyone was happy as parts of the Riverside Stand is opened. Building Control have been down this month to agree a way forward on how areas of the stand are released going forwards. Croatia v England U21 match – unlawful of selling of scarfs. DL will pick up throughout the season. <p>Minutes have been circulated and there were no further comments.</p>	
4	Riverside Stand progress update	FFC
	<p>DP gave an update. Progress continues, in the fit-out phase, intricate fit out, lots of high-end finishes, will continue throughout the next season. Have done lots of work, building walls etc.</p> <p>More work for the SAG to do as fit out lounges and get hospitality spaces available for use next summer, working hard to licence these spaces for next season.</p> <p>SN queried an increase in capacity in the stand. DP confirmed maybe around the edges. Discussed top corners of the flanks of the upper tier and possibly getting those seats available and supported by the ground floor concourse. DP can't see a situation where having people in the central score area of the stand next season.</p> <p>TD queried the turnstiles on the Putney end and whether they were near to reopening, querying for pre-match planning.</p> <p>DP advised the club is still working with the council on permission to occupy the land, discussing with Parks. It isn't needed at the moment, we have informal permission for emergency egress, bring people in is a little way off due to the building works. Would like to get general egress through the gates. Can't see access through turnstiles until next season.</p>	

	ACTION 1. SH said would work outside of meeting to get egress sorted asap.	LBHF
5	FFC – 2022/23 End of Season Update	FFC
	<p>There is a change in safety officer, Chris Baker left at the end of the season, John D’arcy didn’t start until the close season, although did attend the last home game. With Steve White (SW) being ill, there maybe some gaps in information at this meeting.</p> <p>John D’arcy, previously with Southampton and Millwall Football Clubs and lots of experience in stadiums. Has Joined a good team, tried to plug some gaps in data collection, we have identified some areas of resilience required in the team as SW did role largely on his own during the later stages of last season. Nothing stands out as a concern from last season, some challenging games. Liverpool at the turnstiles with numerous with jumpers. Suggestions to put forward how much can be done with planning in making some changes to the safety management plan.</p> <p>Earl Annieke is covering for SW as Health and Safety Manager and Deputy Safety Officer. 3 now in house, plus Chief Steward and Deputy Chief Steward also qualified to step in if need be.</p> <p>Stewarding ongoing recruitment in house, reviewed all the operations over the close season with the team, now signed an agreement with Wise Security, Servoca and Centre Circle, the 3 main steward providers to the club for the next 3 years. Working with them to enhance training and get consistency in the stewarding plan.</p> <p>Recruited an additional 13 FFC stewards over the last few months, another 60 applications to work through. Some applicants are experienced people. Should see an increase in inhouse stewards and reduction in agency stewards.</p> <p>SH queried, what percentage are FFC looking at for agency/club stewards, 50/50? JD confirmed it would availability on match/match basis, looking at 40% inhouse, pushing to 50% during the season. Work with the Police and the stewarding plan will reflect the risk of the game. Hoffenheim with low attendance hopefully will be totally inhouse stewards. Where possible we will do this.</p> <p>Key roles around the stand will be inhouse stewards where we can enhance their training, spend more time with them rather than the agencies.</p> <p>SH queried if implementing any enhancements to keep the retention on inhouse stewards. JD/DP met with senior stewards this week and listened to their concerns (not many) taken on board and will speak to other departments to mitigate them e.g., ticketing challenges. Looking at incentives “steward of the month”, offer discount in club shop, some little addons. Drive to give them some benefits for working for FFC.</p> <p>Safeguarding – good discussions with EDI team. Looking at having safeguarding champions around the stadium with increased training. Work in progress. Having dedicated teams in certain areas e.g., accessibility, inhouse dedicated team, with evacuation chair training etc.</p> <p>Premier League match observe will be at every game next season. The observers are mainly experienced/retired police officers/safety officers. Very useful, a critical eye out and about who can report back what is good/bad/share good practice from other clubs.</p> <p>JD apologise as SW is off sick, he is unable to share any data with the SAG.</p> <p>GS queried the Hoffenheim game, what are the away sales?</p>	

	<p>JD confirmed just under 2k. Only opening Johnny Haynes and Hammersmith Stands (only 3 blocks). Planning for 5 – 7 k crowd.</p> <p>GS queried if the Police were expecting a large walk up? TD confirmed it wasn't anticipated, at most 200. Not given a set allocation. No concerns at all.</p>	
6	Fulham Supporters' Trust matters to raise	FST
	<p>GM shared some feedback.</p> <p>Had issues last year with the Hammersmith Stand concourse, when the club have talked about the plans for this year, they have move forward in a positive way – thank you to FFC.</p> <p>Stewarding – more positive than last year, could see the steps former Safety Officer put into place.</p> <p>More positive end to the season. Still concerned about some fan behaviour from youngsters. Not met JD yet, but welcome to, look at the steps that were put in place towards rehabilitate fans who were causing problems for other fans/stewards will still be happening as it was welcomed.</p> <p>Bishop's Park gates not all being opened on matchdays – it was patchy at the end of the last season, so needs to be watched this year. Some weeks they are not open fully, some weeks they were. Council issue not a club issue.</p> <p>Very concerned last year on congestion in the Hammersmith Stand concourse area, the club have stepped up and Trust has welcomed this. Thanks to DP and team for doing this. Looking forward to seeing the additional works put into play this year.</p> <p>SH queried the Fan rehabilitation scheme and would it continue. JD confirmed everything already put in place will continue. Have developed a sanctioning policy which will be very clear on expected behaviour. Vary from face-to-face warning meeting to sitting in front of a panel of 3 to explain actions.</p> <p>JD happy to meet GM and go through the sanctioning policy.</p> <p>DP mentioned the Hammersmith Stand whereby the club did 2 studies last year with Movement Strategies, experts in crowd and queue behaviour, they deployed cameras and people to monitor concourse of the Hammersmith Stand on an evening game and 3 pm Saturday fixture. Working with catering supplier to implement changes to the kiosks which will be an improvement for the start of the season, to help that congestion. Introduced two additional stairs which should aid people getting where they want to go to the toilets. If any unintended consequences from improvements are identified the club will deal with them with the supporters and the SAG where relevant.</p> <p>There are some fan behaviours that need to change and club will continue to improve the Hammersmith experience for home supporters..</p>	
7	Metropolitan Police Service 22/23 end of season update	MPS/BTP
	<p>TD and MM. TD went through last season, shared a presentation.</p> <p>Figures for 22/23 season.</p> <p>23 fixtures at Craven Cottage, 19 league, 2 friendly and 2 cup.</p>	

	<p>Categories; 2 OFO (operational football officers), 9 Low, 12 Medium, 0 high. 36 command team roles for the season. 8 provided by the local AW and 28 came from elsewhere (ex AW officers).</p> <p>28 arrests, 24 in the league, 4 friendlies. 6 football fans got football banning orders.</p> <p>Offence type, 3 football offences (all pyros in the away end), 1 public order, 4 violence against a person, 20 drugs. No racial aggravated offences.</p> <p>Home fixture arrests, 3 Fulham fans arrested and for drugs. Out of the drugs 18 class A, 2 class B.</p> <p>8 charges, 7 community resolutions, 1 caution, 2 NFA. Class B finds resulted in 2 community resolutions.</p> <p>Case Disposals, 0 charged, PCR is postal charged 8 (trying to do more of these). 3 NFAs and 4 still going.</p> <p>Away games – 10 arrests, 7 ejections, 1 Football banning order.</p> <p>Home ejections for last season for Fulham 195 in total, 40 FFC fans, 155 away fans. Out of 155, 57 were for the Liverpool game. Mostly for people jumping the turnstiles.</p> <p>1 high profile banning order; FFC fan for homophobic chanting at the Chelsea away game, using the "Rent Boy" chant.</p> <p>GM mentioned there has been minor pushback, but the Trust is fully supportive.</p> <p>TD warned the fans previously, drinking in a certain pub, singing the chant. Some took on board, some thought police was joking. Supporters have been given plenty of warning it wasn't a joke.</p> <p>JD mentioned 1 supporter Tweet identified by club, stated they didn't see what the problem was, he chants it as well. The supporter has had a letter from JD warning them if that continues can expect to be banned.</p> <p>TD introduced Chief Inspector Mark McLeavery (AW Westminster and Fulham, Kensington & Chelsea), taken over a SPOC for the borough. Some experience in doing football, not Fulham, has been Match Commander, and bronze at Arsenal/Spurs/QPR/Crystal Palace/Chelsea.</p> <p>Will be doing some Match Command roles going forwards, looking to have some regular meetings so we all have a consistent approach and work with the club.</p> <p>Drugs policy – keen for this to work well this season. If there is an opportunity for partners and Police to share learning in terms of racial offences that is great news, we need to share and highlight that.</p> <p>SH mentioned the Millwall end of season MPS conference and were there any highlights to raise, around late kick offs/risk matrix?</p> <p>MM stated there would be a consistent approach, once it starts will understand how it will affect us. If there any immediate concerns MM can look at these straight away.</p> <p>SH queried the stats and whether the drug policy will continue this season? MM confirmed it definitely will. Queried if it was in the away turnstiles and if it was, is there some work we can do around the home area also.</p>	
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	<p>TD confirmed most drug offences were around the away, did start towards the end of the season doing something around the home end, this was led by the club. Its hard doing it on the away and know the club has to protect their fans, but away can be done every week.</p> <p>Would be good to get this in for home fans, dogs definitely deterred fans as they turned around. It's a consistent way to keep drugs out of the stadium.</p> <p>SH mentioned the good outcome on the arrests and great collaboration with the club on evidence. 40 FFC ejections, was there any pattern? TD confirmed no pattern, spread out through whole season, nothing stood out.</p> <p>MA mentioned FFC being BTPs big news story. Not the biggest rail travellers, only 2 incidents in London/SE during the last season. Both via a text reporting system which came into BTP. Offences unsubstantiated when officers arrived on scene. Over the last season BTP have noticed a 35% decline in football related offences, down to rail strikes and general miss trust of football fans relying on train timetable.</p> <p>No changes BTP will continue to resource Putney Bridge station plus any high/medium games will also resource Hammersmith and Putney mainline stations.</p> <p>GM praised TD for work with supporters. Always there and willing to have conversations, well known throughout the fanbase.</p> <p>GS mentioned there will be a new police national risk matrix, will be good to have sight of this. Police will be challenging high risk games on Friday evening and weekends after 4.30pm. May have implications on SAG for those types of decisions, there will be lobbying of Government over the Police Act in terms of Special Police Service Agreement and the recovery of costs on the outer stadium footprint.</p>	
8	London Fire Brigade Update	LFB
	<p>KM, first SAG for Fulham as the new Station Commander for Fulham Fire Station. Replaced James Berry, still in the Borough at Hammersmith as their Station Commander.</p> <p>KM introduced CK from Event Planning team who will provide an update of LFB plans going forward for large gatherings at a stadium.</p> <p>CK mentioned Martyn's Law having an impact. Trying to reach out to all sports stadium to have better event awareness for games/events with over 20k people.</p> <p>Trying to reach out, if events are to exceed 20k people would like an event liaison officer present which will increase situation awareness if having to mobilise/assist fire teams. If any questions, please contact CK.</p> <p>ACTION 2 - SH mentioned it would be good to get LFB Event Liaison invited to Partnership meetings or get on the circulation list for the minutes.</p> <p>JD asked if CK wanted a seat in the control room as will be at 20k plus every game. CK confirmed that would be appreciated. JD need contact details as have an accreditation process for the games.</p> <p>GG queried if it would start from the beginning of this season? CK confirmed it's something the Event Team would like to do. For all of London stadiums, over 20K attendees, still working on risk matrix.</p>	FFC

	<p>KM mentioned it was in place at some stadiums already, Arsenal, Tottenham, Wembley, Twickenham, West Ham. Its tried and tested and working well with positive feedback from the clubs</p> <p>ACTION 3. KM mentioned it would be great to link up/meet/get a tour of Craven Cottage and meet people who will be in contact with on a regular basis. JD – will link with KM outside the meeting and arrange for the team to visit.</p> <p>MR building control – former Fire Liaison Safety Officer, would be useful when visiting Fulham to have MR attend also, it was MR who agreed with the local fire safety team, the measures for the new stand. Would be useful to talk through with KM to better prepare local crews. Issues with access/position of the risers etc, some unusual aspects to be clued up on.</p> <p>GS recommend being there on match days also as well as non-match day.</p>	FFC/LFB
9	Medical Provision Update	LFB
	<ul style="list-style-type: none"> ➤ Accident and injury statistics No stats received. ➤ London Ambulance Service update Nobody on the call. GS accompanied the LAS in May with the new Riverside stand. They wanted to look at a patient extraction and look if any additional equipment would be needed for extraction. Extended to having a review of TV gantries, how to extract a camera operator. Maybe additional training/equipment required to accommodate. ➤ NHS feedback KJ confirmed nothing escalated to NHS, looks like going forward everything in hand. Nothing from Chelsea & Westminster. Catherine Sands apologies as at another borough meeting. <p>GG mentioned exercises/extracting people at height, each ground if different, but if LAS/LFB talk to each other so there could be joint planning. Hopefully there would be a joined-up effort as most stadiums have the same issues.</p> <p>SH queried KM thoughts and if there was a forum it could be taken to? KM mentioned it's a foreseeable risk, do work closely with LAS HART team (hazardous area response team) who have the same line rescue capabilities as fire rescue line, so do collaborate anyway. Having event liaison, all 3 services in the stadium at the same time, should be able to co-ordinate/collaborate together.</p>	
10	Transport for London	LUL
	<p>GS hasn't had any feedback from LUL, raise concerns about fixture clashes at the last SAG when Chelsea play at home. Discussed at length previously regarding powers under the SAG jurisdiction, we are concerned, but the last time both teams played there weren't any issues with the transport networks. It's a station overcrowding / resourcing issue they are mainly concerned with. Putney Bridge station has been closed when there has been a fixture clash at the end of matches.</p>	
11	Local Authority Review 22/23	LBHF
	<p>(a) Lead Officer Update</p> <ul style="list-style-type: none"> ➤ Matchday planning and inspections. GS completed 11 match day visits, at the last SAG meeting in 20/1/23 recapped on games attended, mainly in relation to the opening of the Riverside Stand and increase 	

	<p>in capacity as that part of the season progressed. Went well and issued temporary amendments to the certificate on a match-by-match basis in line with the incremental capacity increases.</p> <p>2nd half of the season only completed 3 games, Leeds United FA Cup fixture (5k Leeds supporters), advice was given to home supporters regarding tickets/queuing due to print at home tickets. Wasn't too bad a game. Smoke bomb, Leeds consistently stood. Issue with a slippery floor (reported) wheelie bins not being chained.</p> <p>Leicester City, the club introduced the drug dog at the Hammersmith Stand turnstiles, few detections with home supports for drugs. Useful exercise. Liaised with the LETs team about park gates and reminded them to open the gates.</p> <p>Crystal Palace met JD. Challenging match, away supporters in quite large numbers, brought in large flags, concerns about using flags to conceal pyros, but they they didn't. Well controlled and well mannered. Main concern was around housekeeping around the stadium. Report to club, combustibles were being stored in areas under staircase, petrol lawnmowers stored under Putney Tower and electrical equipment being charged.</p> <ul style="list-style-type: none"> ➤ Safety Certificate annual review Reissued a permanent safety certificate in March 2023, reflected the capacity including the Riverside Stand including the use of the upper tier. Authority was happy to issue the permanent amendment to the certificate. It also included the revised SGSAs conditions introduced in December 2022, made it consistent with the national approach. ➤ P & S Factor annual review GS knows the club will be looking at the P&S Factor of the Riverside Stand and there maybe changes to capacities across the stadium. Hammersmith Stand, discussed the concourse, looked at the staircase/bar facilities. The club will be freeing up space which were used by catering which will improve the situation going forwards. ➤ Annual inspection Not undertaken an annual inspection yet, with all liaisons on other things, it's important to get the checks done and in place, plan to get in place for the Hoffenheim game, but before 19th August when playing Brentford and the Riverside Stand will be back in use. ➤ Customer feedback - complaints / praise GS was not present at the Sunderland FA Cup fixture, the authority received a complaint about safety concerns owing to congestion in Stevenage Road. GS met the complainants and liaised with the club thereafter. Congestion/delayed entry due to the number of print at home ticket. Communication measures increased to improve the situation. The following FA Cup tie against Leeds United was monitored. There was a similar capacity and no issues of congestion identified during stadium entry. Continued complaint from a season ticket holder in the Hammersmith stand regarding stewarding in the vomitories, supporters standing obstructing view. Concerned about the supporters standing and stewards not reacting to it. <p>(b) Building Control Update</p> <p>MR had no further updates. Are actively working with GS and the club and getting to a point where happy for occupation and the certificate to be issued, will continue over the summer.</p> <p>(c) External factors</p>	
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	<ul style="list-style-type: none"> ➤ Network Management DB – nothing to raise. ➤ Parking Services CU updated parking policy side. Parking census completed, were going to do a follow up consultation, but they want a report on whole borough not just Controlled Parking Zones X and Y. Collating all the responses for all of Hammersmith and Fulham. Will be do the report over the Summer and will get back to residents/businesses with some options following the report. Traffic orders – nothing to report. GS thanked DB from Network management, there have been works going on in Stevenage Road pavement replacement works, causes concerns from the club with the OBTV set up and safety in that area (2 days before the match), DB always receptive at looking into the matters, appreciate this assistance. ➤ Law Enforcement Team GS reiterate all gates in Bishop’s Park needed opening, it is key pre/post-match, night games and low capacity. ➤ Trading Standards GS will touch base with TS to see if any plans for any unlicensed street traders next seasons. With Fulham in the Premier League, unlicensed sellers will be there and trading. GM mentioned it is becoming a comment amongst fans about unlicensed traders all the way through local areas, would be interested in developments on this. ➤ Licensing TD spoken to Police Licencing Officer, more than happy how last season went with licensees, good engagement. Had a Pub Watch meeting readiness for next season. 	
12	Other Stadium works/maintenance	FFC
	<p>AM doing works to the Bishop’s Bar at the Putney end and replacing this, for a bar which holds more till points to help with congestion. Kahoona Hut has been removed from the Putney end which was the little shed by P1.</p> <p>Instead of Mr Pickles going outside the Johnny Haynes Stand, the burger unit, the club has own food unit going in (same size, but inhouse offering). Some normal maintenance works to the Cottage, chimney stack.</p> <p>Nothing else major to highlight. Installed extra TVs in the Hammersmith Stand concourse and Johnny Haynes (VAR) for fan viewing. The Johnny Haynes TVs have been on the to do list for a while.</p> <p>DP mentioned some PA enhancements, some areas people can’t pick up entertainment audio, some dead spots across the stadium.</p> <p>GS queried adding additional camera positions behind the goal which Chelsea have had to put in, does FFC have to do this?</p> <p>DP confirmed there are no changes. Some additional fixed cameras going in, 18-yard positions for VAR and goal line technology, nothing behind the goal. Flex camera angles as required.</p> <p>TD queried any further forward with safer standing. DP confirmed have a price from Arena seating. Quoted £1 m for around 4,000 positions. Stand is certified/maintained and designed by Arena seating. DP thinks there is another</p>	

	<p>solution. Consultants, structural engineers, and architects are trying to debate with Arena seating. Arena seating want to replace the whole structure from the back of the vomitories and put in a different type to take safe standing. Working hard to convince there is an alternative. Trying to get Arena seating to engage has been difficult. Will make progress, if can get a trial area sorted during the season in a gap, if not will struggle to do this season.</p> <p>GG queried the cost, DP explained Arena seating want to replace the lighter frame above the steel structure. Same issue in the Putney Stand. Safe standing areas are needed in the back of the Hammersmith Stand and the away end. Issue is getting Arena to engage at the moment.</p>	
13	Update for the Sports Ground Safety Authority	SGSA
	<p>GG gave an update.</p> <ul style="list-style-type: none"> ➤ Observations <ul style="list-style-type: none"> Completed 2 match day visits last season, some coincided with GS. Sent 2 reports with observations. <ul style="list-style-type: none"> • Away end capacity is the calculation and discussed the segregation and only offering 2 vomitories for them to exit through. The front exit from the stand is convoluted and over 10 mins exit time. For measured exits, the stand had, slightly over in numbers and partly due to segregation line, away supports had to feed out at one end only. Needs to be looked into at/calculated. Happy to chat with JD. • New Riverside Stand turnstiles at the Hammersmith end, hopefully it will improve, (happening at all grounds with electronic turnstiles) but they don't work at the speeds they are quoted at working at, much slower. Last match, there were big queues along the Thames path, wasn't just late arrivals, this were spectators who had been there quite a while. All people needed to be assisted on how to present the ticket. Need to keep and mind and have a look at. • Persistent standing – hopefully will move forward, in the revised enforcement policy document just issued to clubs. Expecting clubs to be doing something and want to see what's happening. • Slippery surface at one match to the Riverside Stand concourse owing to a sealant , what happens when there is a stand under construction, its about going forwards where still have construction workers in there. Keep a close eye on match days with everything being safe, fire hazards removed and properly inspected before matches. • Location of coffee bars, at end of the Hammersmith Riverside Stand there is a coffee bar, adjacent to an exit from the Hammersmith stand, there are cable covers over it, there is a power feed that go across the exit route. Even with ramps, for a main exit, it is still a bit of a trip hazard. Could they fly the cables across the top to remove the hazard. Just look at how the power is fed to the kiosks. • Incident mentioned, good communication, there was a muck up regarding a suspect package in the Riverside stand. All the right people not being communicated and some Police aware of and dealing, but the safety officer didn't know about it. Communication needs to be a lot better. ➤ Martyn's Law <ul style="list-style-type: none"> Not a lot of fresh news on this. Will feed through. Working on guidance, illustrative examples what a CT plan will look like in regard to sports ground up to 20k. Asking SGSA for some input. Will be doing guidance for different types of premises in the enhanced tier and tier below. Enforcement approach, now issued on the website, did consult, but didn't have many responses. ➤ Other matters <ul style="list-style-type: none"> Stewarding and sportsground exemption the policy guidance issued, the conditions we've directed the local authorities to put into safety certificates. One further change, 	

	<p>(a couple of working changes) to do with ensuring the training requirements also apply to agency stewards coming in.</p> <p>Have issued some fact sheets, all available to download on the website. Cover some new points/definitions on roles of stewards/non steward role, now using a term in the guidance as event attendant. Some roles around the ground where you don't need to be a steward to undertake them.</p> <p>Issued Spectator Safety licence now, should have yours with a detailed letter for the Chief Executive including relevant points that will be looked at during the year.</p> <p>Fire Risk Assessment, commenting, but not sure if applies to FFC. Scooters/ebikes and the fire risks coming out of the battery packs, most related to the cheaper battery packs coming from China and fitting themselves. Have been a number of fires. When doing the fire risk and talking to the fire brigade, bear in mind.</p> <p>Licensed Standing in seated areas – discussed. The national position is 10 licenced grounds, 2 will have licences this season, approx. 20 grounds actively working a proposal to have them installed over the coming 18 months/2 years.</p> <p>Guidance on extreme heat, borne out of cricket work completed, but relevant to any sports ground with people out in hot temperatures and how you can handle/prepare for hit.</p> <p>SGSA related news – independent government review of service. All on the government website, some recommendations came out. Replace current licence fee structure with a new structure. Every ground in the country only pays £100. 92 – 94 stadiums is only £9k, doesn't cover the cost of regulation (identified at £1.6 m). The fee hasn't gone up since 90's when the FLA was brought into being. Fees being reviewed, not for a couple of years (as legislation will need amending), but probably on a sliding scale and reflect the cost of the service.</p> <p>Women's football , report out, some sections referring to SGSA that the Super League will at some point become a licenced activity. View shouldn't have any lesser safety standards for their spectators.</p> <p>Women's Championship there won't be licencing, but there will be a requirement to work with SGSA on an advisory basis. Will be looking at other sports areas, maybe a requirement to work with SGSA.</p> <p>New independent regulator, moving forwards. Will be separate from SGSA but will work together.</p> <p>Telephone network – sent something to GS after Chelsea SAG around the telephone network digital change over in 2025 when Openreach will a programme called All IP, by the end of the 2025 the aim is to transfer all telephone network users from copper systems to fibre optic based internet services. Issue come out as a consequence there are possible issues with alarm and alarm signalling system that rely on traditional telephone cables may cease to function properly or at all. Could affect sportsgrounds. FFC will need to look at whether it will impact you with any inhouse system.</p> <p>Action Point 4 – GS to circulate telephone information to all of meeting attendees.</p> <p>National Protective Security Authority are putting on some virtual briefings during this year. HVM looking at various principles of that. On the email sent to GS, contact point to register your interest and see if you can get onto one of the seminars.</p>	<p>LBHF</p>
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14	Looking forward to 23/24 Season	FFC/MPS
	<p>➤ Fixture categories and any anticipated challenges (FFC / MPS) TD looked at fixtures. First 3 home games are the biggest games of the year: Brentford, Luton, Chelsea, all medium risks. Lot more low risk games this year after success of last season.</p> <p>TD will speak with JD about couple of medium risks; West Ham in December, as come in a lot of boats, Spurs, Palace and keep an eye on Man City game as the last home game as could be a Championship winning game for Fulham or City. Action Point 5 : TD to send GS a copy of agreed match categories.</p> <p>TD queried the winter break and when do we decide who has a break. DP confirmed there isn't a space for a break. TD has 2 dates for an away game for Chelsea on January 13th and 20th. DP winter breaks are gone as there are no time in the window as UEFA stolen more midweeks. DP will double check and believe the winter break is gone.</p> <p>SH mentioned, looking to put on a laser light show to replace fireworks this year in Bishop's Park on 5/11, conscious that the premiership might decide to change that 4/11 (Man Utd fixture).</p> <p>GS stated the picks for November will be around September time. The promoter wants to start advertising to sell tickets.</p> <p>DP queried the likelihood is if we did play Man Utd on the Sunday it would be a lunchtime or afternoon kick off and light show would be in the evening, could we have both.</p> <p>SH confirmed there will be 3 light shows, KO at 4 pm for the youngsters, as soon as dark. Will keep talking about this and keep in mind.</p> <p>TD mentioned Hammersmith Bridge is closed, but Wandsworth bridge also closed. May affect the first home game for the team, traffic will be awful. Maybe change the hotel for one game, need to factor in. DP confirmed they don't come across the bridge anymore, come in via Hammersmith direction. Need to feed into away teams. In the process of doing this. SH confirmed Wandsworth Bridge is Wandsworth responsibility, but we are aware. Bridge is already closed now for 10 weeks, but aware it could be longer than 10 weeks.</p> <p>➤ Planned operational changes. JD highlighted the CT plan – save for part 2, bags policy and HVM. Control at the turnstiles searching is done at Craven Cottage within the turn stiles so inside the stadium, JD going to ask the question is there a reason we can't search outside. Would like to take some control on high-risk games to put some form of barrier plan along the pavement to keep the problem away of the turn stiles to stop double jumping. JD need to put some thought into it, but wondered if people were happy to push searches externally rather than having internally as space is a premium both inside/outside the stadium. TD doesn't see an issue and has already discussed with JD. Only concern was the away turnstiles can't open until the team coaches have been/gone, doesn't leave long if a coach is late for anything to be set up outside. GS would be welcome to see the plan. GM doesn't see any issues from fans, but great to work closely with the club where we can both spot problems, new mechanisms and logistics put in place maybe</p>	<p>FFC/MPS</p> <p>MPS</p>

	<p>repercussions from these, so would like to be tightly involved in communicating what we see and being in the communications.</p> <p>JD confirmed they are implementing a bag policy at Craven Cottage next season, encourage people not to bring bags, delays on turnstiles for searching. Only medium/staff bags were tagged previously, the plan will be 100% of bags searched will be tagged, part of the CT plan moving into 23/24 and beyond.</p> <p>GG mentioned pitch protection and staff moving down from vomitories even though it won't be bought in this season, the plan will see the pitch team being in its own right. The pitch will be managed as a stand, not 23/24, but definitely 24/25 will be in place. No impact on stands or vomitories reducing the stewarding in those stands.</p> <p>JD keen to have a medical advisor group set up, separate to this meeting, which can report into the meeting. Going to look and explore get the medical partners together to discuss the challenges and make sure the medical plan is working to its full potential and make any changes needed on a match/match basis.</p> <p>On a Monday JD will do an match debrief sheet and will share with anyone in the SAG, highlight any challenges on a game-by-game basis. Will have a feel of what is going on in the stadium and externally on match day on week-by-week basis. Can see any trends of arrests/ejections/themes around the stadium.</p> <p>JD just finished the Ops Manual. P&S Factors is in draft form which JD will share after the meeting. Currently has an increase of 53, above the 24500 that we currently have. Potential for front row becoming available, potentially another 104 seats, works have been completed with the water in those positions.</p>	
15	Chairperson's Update	Chair
	<p>SH leaving H&F at the end of September, so will be his last SAG. Thanked DP and team as well as GM who has put in his time. TD from MPS and GS from H&F for all support and collaboration to ensure the ground has been a safe place for supporter and staff and those on the field of play, plus GG for all his support/advice particularly over Covid to get through the difficult period.</p> <p>The council have nominated a new chair from H&F, Matt Hooper – Director of Public Protection. SH introduced MH.</p> <p>MH thanked SH for doing such a good job of chairing the meetings up to now. Looking forward to chairing the meetings and meeting everyone properly.</p> <p>DP echoed the thanks for SH. Helped both behind the scenes and led from the front. Thanked SH for everything he's done. Look forward to working with MH.</p>	
16	AOB	
	Nothing else raised.	